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Client Affairs Team
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Kerr

27/11/2019

Reference: DCSDRTFD/LETTR3

Dear **Sir or Madam**

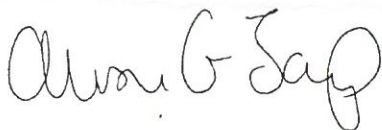
We've enclosed your item(s)

Thank you for taking the time to send us the document(s).

We've made our Bereavement Support team aware and they'll be in touch shortly.

In the meantime, if you have any questions please give us a call on 03 456 100 100† and we'll be happy to help.

Yours sincerely



Alison Jaap
Customer Director

† Text-phone 03 456 100 147 or if calling from abroad + 44 113 234 5678 (text relay + 44 151 494 1260).

For more information on contacting us via BSL video relay service visit firstdirect.com/contact-us

Because we want to make sure we're doing a good job calls may be monitored and/or recorded, we hope you don't mind

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